



Healthcare Payments, Verification and Fraud Intelligence

Protect Revenue. Prevent Fraud. Improve Payment Outcomes.

Healthcare organizations face growing pressure to improve the patient financial experience while reducing fraud, payment errors, claim rework, returned payments, and operational inefficiencies. Whether issuing patient refunds, processing provider reimbursements, onboarding vendors, managing payment plans, or supporting digital payment adoption, healthcare organizations need confidence in the accounts, identities, and businesses involved in every transaction.

The Challenge

Unfortunately, many healthcare systems continue to rely on fragmented data and point-in-time verification methods that provide only limited visibility into the identities, accounts, and businesses involved in critical financial transactions.

Where ValidiFI Fits in the Healthcare Lifecycle

ValidiFI helps healthcare organizations make smarter decisions throughout the financial journey by combining bank account intelligence, identity verification, fraud signals, and financial insights before money moves. From patient onboarding and affordability assessment to provider payments and revenue cycle optimization, ValidiFI delivers the intelligence healthcare organizations need to reduce risk, improve payment outcomes, and protect revenue before money moves.



Patient Onboarding & Verification

- Improve registration accuracy
- Streamline onboarding experiences
- Ensure patients are who they claim to be before care



Patient Affordability & Assistance

- Gain deeper insight into a patient's financial capacity to support payment plans
- Improve patient outcomes while reducing financial risk



Revenue Cycle Optimization

- Increase confidence in patient payment and reimbursement workflows
- Reduce returned and failed payments
- Improve cash flow and lower operational costs



Fraud Prevention & Compliance

- Identify suspicious activity before losses occur
- Detect suspicious activity earlier
- Support healthcare compliance, due diligence, and risk management initiatives



Solutions

vIdentify® for Consumers and Businesses

Verify patients and healthcare organizations before onboarding, enrollment, or payment activities to reduce identity fraud, improve data integrity, and support compliance and third-party risk management.

vAccount® Suite

Verify that patient, provider, vendor, and supplier bank accounts are open, valid, and associated with the intended individual or organization before enrollment, reimbursement, refunds, or payment disbursement, helping reduce fraud, ACH returns, payment errors, and misdirected funds.

vFraud®

Detect potential fraud risks across patient onboarding, payment enrollment, refunds, and reimbursement workflows using identity, account, contact, and behavioral intelligence.

vAuth® and vConnect®

Increase confidence in payment enrollment and account changes by securely verifying account ownership and account access, reducing fraud, accelerating onboarding, and improving the digital payment experience for patients, providers, and vendors.

vCredit®

Provide alternative credit and payment risk insights to support patient financing, payment plans, and affordability assessments.

From Patient Onboarding to Provider Payments, Make Every Decision with Confidence

ValidiFI helps healthcare organizations confidently navigate the financial journey by improving payment integrity, reducing fraud, and simplifying decision-making. Through configurable solution packages, a single integration, and dedicated support, organizations gain the insights they need without the complexity of multiple vendors.